

## DAVE STEVENS



**Proposed by: Sarah Turner**

**Seconded by: Greg Double**

I have enjoyed the last three years on the STAR board, and have been able to bring some notable improvements to the use of technology by the trust. I was able to assist in the move to a new platform for membership management that allowed members to handle their own renewals, introduced a new payment processor (stripe) to reduce friction for members and ease administration efforts for the board, and rolled out some automation improvements that led to less manual work handling travel bookings.

I intend to continue to leverage my background and current day-to-day career, which is heavily centred on connecting people, bringing clarity amid complex or differing information, simplifying tasks and challenges, and layering in technology to reduce the burden on the individual to achieve key outcomes. There is still more to do to **ensure transparency of the work the Trust is doing** reaches every possible supporter, and facilitates two-way communication so that fans feel they have an avenue to be heard.

Additionally, as we emerge from the dark past of the prior ownership situation we can revitalise our exiles program as past fans return to the club and new fans in new markets discover Reading. As an exile myself, I wish to play a key role in this effort.